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October 19, 2021

Office of the Attorney General  
State of Idaho  
700 W. Jefferson Street, P.O. Box 83720  
Boise, ID 83720

Re: Notice of Data Security Incident

Dear Attorney General Wasden:

This notice is provided on behalf of my client, Valley Regional Transit (VRT), the Regional Public Transportation Authority (RPTA) for Ada County and Canyon County, Idaho. On October 14, 2021, VRT became aware that a VRT mail server was inaccessible. VRT IT staff immediately investigated and found files indicating certain devices on their network had been impacted by LockBit 2.0 ransomware.

Within several hours, VRT engaged legal counsel with an expertise in cybersecurity. Legal counsel also hired a nationally-recognized cyber security and digital forensics firm to assist with the investigation so that VRT could better understand what happened, and, more importantly, prevent something like this from happening again.

VRT is working very closely with these teams in order to contain and eradicate any malware, communicate with the threat actor, investigate the scope of the incident, restore operations, and mitigate any resulting harm. VRT is actively deploying Sentinel One, an endpoint detection and response tool to ensure containment, and is in a position to fully restore from backups. The cybercriminals claim to have removed data from VRT's environment and have threatened to publish the data unless the ransom is paid. On October 18, 2021, the cybercriminals indicated that they removed certain folders from VRT's network. On October 19, 2021, VRT began reviewing the contents of the folders identified by the threat actors and determined that they contain personal information.

VRT has not verified the authenticity of the threat actor's claim that the data was exfiltrated, but, in an abundance of caution, is also notifying the Office of Risk Management, ITS Chief Information Security Officer and ITS Chief Information Officer. VRT has contacted the cybercriminals and, through its counsel and investigators, has communicated with the Federal Bureau of Investigation (FBI) as well as the Transportation Security Administration (TSA) / U.S. Department of Homeland Security (DHS), and will be cooperating with these agencies throughout the investigation. VRT will continue to investigate the extent of the incident so that it may evaluate its notice obligations under applicable state data breach notification laws. VRT has not suffered any interruption to its payroll processes or transportation services and remains operational. It is VRT's intention to keep this Office apprised of any significant developments as the investigation develops.

Please do not hesitate to contact me if you have any questions or concerns.

Sincerely,

*Matthew H. Meade*

Matthew H. Meade, Esq.