

**From:** Kriss Grimaldo <kriss.grimaldo@sageintl.org>  
**Sent:** Tuesday, August 27, 2024 8:44 AM  
**To:** Consumer Protection Mailbox <consumer\_protection@ag.idaho.gov>  
**Subject:** Employee Data Breach

You don't often get email from [kriss.grimaldo@sageintl.org](mailto:kriss.grimaldo@sageintl.org). [Learn why this is important](#)

Hello,

I am reaching out from Sage International Network of Schools to notify of a breach of data within our employee database, Skyward. Below is a summary of what we have found and what we are doing to remedy this.

**What Happened?** We identified that unauthorized access was gained to Skyward and financial information was seen and changed. There is no evidence that any data was taken. This breach may have exposed names, email addresses, social security numbers, address, and banking information that included both routing and account numbers. This incident comes from a compromise of email credentials that then lead to a click of a phishing email.

**What We Are Doing** Upon discovering the breach, we took immediate steps to:

- Reset passwords for the compromised accounts for both email and Skyward
- Enabled and forcing Multi-Factor authentication for administrators
- All Phishing email recalled
- We will be locking down Skyward access to certain locations
- We have audited activity of the actions of the bad actors to know any actions
- We have notified FBI and Attorney General of breach
- Currently working on Cyber Security Program

Please let me know any other steps we should be taking or information that may be needed.

Thank you,

**Kriss Grimaldo**  
**Technology Support**  
*Mon/Wed @ Middleton*  
*Tue/Thurs/Fri @ Boise*  
[helpdesk@sageintl.org](mailto:helpdesk@sageintl.org)