

GRACE JOINT SCHOOL DISTRICT #148

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Attorney General's Office
Consumer Protection
Division P.O. Box 83720
Boise, ID 83720-0010

Re: PowerSchool Cybersecurity Incident

Dear Office of the Attorney General:

Grace Joint School District No. 148 learned on January 8, 2025 that PowerSchool, our student information system, suffered a "cybersecurity incident involving unauthorized access to certain information through one of our community-focused customer support portals, PowerSource," an online portal customers can use to get help with PowerSchool products. This breach occurred on December 22nd. Individual(s) used a "compromised credential" to enter PowerSource. The credential has been de-activated and PowerSchool does not believe any data will be shared or made public. [Here](#) is the letter we received from PowerSchool.

On January 10th, our network administrator further investigated access logs and found that the threat actor did in fact steal data from two tables in our SIS, the Student table and the Teacher table. This includes personal identifiable information (PII) such as names, addresses, phone numbers, and email addresses. However, for a subset of PowerSchool customers, it also included Social Security Numbers (SSN) or other PII of current and former educators of the district. We've been working diligently and proactively to ensure personal identifiable information is no longer entered into PowerSchool by checking every student, parent, and faculty's demographic information.

As this incident originated with PowerSchool, we're waiting to hear further information from them. They have promised to contact those impacted customers with a formal notification in the coming days once their investigation is complete. We expect PowerSchool to provide impacted individuals with additional resources, which we will share as soon as they become available.

At this time, based on the information and recommendations provided to us by the PowerSchool officials, we believe that there is no ongoing threat related to this security breach. We will be notifying our employees and student families about this breach by the beginning of the week.

Sincerely,

Dr. Jason Moss
Superintendent
Grace School District #148