



MADISON
School District 321
Caring Community Schools

60 West Main, Rexburg, ID 83440 • Phone: (208) 359-3300 • Fax: (208) 581-8290

Randy B. Lords Jr., Ed.S., Superintendent

Travis Schwab, Ed.S., Asst. Superintendent
Landon LeFevre, Ed.S., Director of Special Services

Blake Snedaker, MBA, Business Manager

Friday, January 10th, 2025

Attorney General's Office

Consumer Protection Division P.O. Box 83720
Boise, ID 83720-0010

Re: PowerSchool Cybersecurity Incident

Dear Office of the Attorney General:

I am writing to notify you that Madison School District #321 has experienced a data breach that resulted in some student and teacher personal information from our student information system (SIS) being compromised.

On Thursday, January 9, 2025, PowerSchool informed our leadership team that they experienced a cybersecurity incident involving unauthorized access to certain PowerSchool SIS customer data. Unfortunately, they have confirmed that the information belongs to some of Madison School District #321 families and educators. Upon discovering the incident, PowerSchool notified law enforcement and took the step necessary to stop any further breach of data.

PowerSchool informed us that the taken data primarily includes parent and student contact information with data elements such as name and address information. They are working with urgency to complete their investigation and determine whether PII (personally identifiable information) belonging to our students was included. We do not keep student social security numbers.

Although this incident originated with PowerSchool, we take this situation very seriously. We have blocked IP addresses from the country where this attack originated as well as other countries where these types of attacks typically originate from.

Protecting our students, teachers and families is something we take seriously. With PowerSchool's help, more information and resources (including credit



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monitoring or identity protection services if applicable) will be provided to you as it becomes available.

On January 10th, we notified our current employees and student families of the data breach by sending this statement to them via email, text message, and app notification: msd321.com.

Sincerely,

Superintendent Randy Lords,

Madison School District #321