

North Gem School District #149

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January 15, 2025

Attorney General's Office
Consumer Protection Division
P.O. Box 83720
Boise, ID 83720-0010

Re: PowerSchool Cybersecurity Incident

Dear Office of the Attorney General,

North Gem School District 149 was informed on January 8, 2025, that PowerSchool, our student information system provider, experienced a “cybersecurity incident involving unauthorized access to certain information through one of our community-focused customer support portals, PowerSource.” PowerSource is an online portal used by customers to access technical support for PowerSchool products. This breach occurred on December 28, 2024, when a “compromised credential” was used to gain access to PowerSource. The compromised credential has since been deactivated, and PowerSchool has indicated that they do not believe any data will be shared or made public. Please refer a letter sent from PowerSchool [here](#).

However, on January 10, 2025, our IT Director conducted a deeper review of access logs and discovered that an individual had stolen data from two tables within our Student Information System (SIS): the Student table and the Teacher table. The stolen data includes personally identifiable information (PII) such as names, addresses, phone numbers, and email addresses. For a subset of individuals, including some current and former educators of North Gem School District, the stolen information also included Social Security Numbers (SSNs) or other sensitive PII.

In response, we have taken proactive measures to safeguard personal information. This includes a thorough review of student, parent, and staff demographic information entered into PowerSchool to ensure that no additional PII is vulnerable, we have also deleted any unnecessary information associated with past or current employees of North Gem School District. We are closely monitoring the situation and awaiting further updates from PowerSchool regarding their investigation and next steps.

PowerSchool has assured us that they will notify affected individuals directly and provide resources to support those impacted. Once their formal notifications are issued, we will communicate additional details and resources to our employees, students, and families.

At this time, based on recommendations from PowerSchool officials, we believe there is no ongoing threat to data security. We are committed to transparency and notified employees and student families about this breach on Friday January 10 2025.

Sincerely,

A handwritten signature in black ink, appearing to read 'K. Miller', with a large, stylized loop at the end.

Kyler Miller
Superintendent
North Gem School District 149