

From: Dr. N. Shalene French <nfrench@caldwellschools.org>
Sent: Thursday, January 9, 2025 1:31 PM
To: Consumer Protection Mailbox <consumer_protection@ag.idaho.gov>
Subject: PowerSchool SIS Cybersecurity Incident

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To Whom It May Concern,

I am writing to notify you that the Caldwell School District was effected by the PowerSchool national cybersecurity incident.

As a school district, we use PowerSchool to house our student information system. Student personally identifiable information was compromised along with some staff demographic information. After visiting with PowerSchool representatives, we notified staff and parents. The following email was sent to our staff:

PowerSchool notified our Information Technology Department that the Caldwell School District was among thousands of clients in the United States and worldwide whose data was accessed during a cybersecurity incident. The data contained student demographic information and some staff data.

The staff data which was compromised included:

- 1) First, middle, and last name
- 2) School email address
- 3) Job title
- 4) Some phone numbers, this may have included a personal cell phone number
- 5) District teacher number
- 6) State EDUID number
- 7) Home school location
- 9) Some school/classroom information (i.e. home room number, school phone number, school building ID, department, information for scheduling classes)

Please know that our Personnel information is housed in the Skyward Qmlative HR system and not in PowerSchool.

We do not use PowerSchool for HR purposes.

PowerSchool is actively investigating the causes and extent of the incident and they feel they have secured the compromised information and their PowerSchool system.

You will see more about this cybersecurity incident on the national news.

Please know that protecting our students and staff privacy is a top priority.

We understand the concern this situation may cause and will keep you informed as we learn more from PowerSchool.

Please let me know if you have further questions or concerns.

Dr. N. Shalene French
Superintendent
Caldwell School District #132