

Meridian Technical Charter High School 3800 N. Locust Grove

Meridian, ID 83646 Phone: (208) 288-2928 Fax: (208) 288-5685 www.mtchs.org

January 9th, 2025
To Whom It May Concern,

We are writing to inform you of a confirmed data breach. Below are the details and communication that we've sent to our patrons. This is meant to notify the Executive Director of the State Board of Education, the State Superintendent of Public Instruction, and the Attorney General in the case of a confirmed data breach.

We are writing to inform you about a recent cybersecurity incident involving PowerSchool, a widely used student information system. Late yesterday, PowerSchool notified our Technology Department that Meridian Technical Charter High School is among their clients whose data may have been accessed during this incident, along with West Ada, Kuna, Caldwell, Kimberly, and Nampa School Districts, amongst others nationwide and in the state of Idaho.

What Happened?

PowerSchool became aware of the breach on December 28, 2024, and has informed us that unauthorized access to their system occurred on December 19 through December 23, 2024. According to PowerSchool, a compromised credential was used to access PowerSource the PowerSchool customer support platform to extract data from customer's Student Information Systems (SIS) across the nation. When PowerSchool detected the breach, they immediately notified law enforcement, locked down the system, and engaged the services of CrowdStrike and CyberSteward, a professional advisor experienced in cybersecurity incidents.

PowerSchool has stated that they have received "reasonable assurances from the threat actor that the data has been deleted and that no additional copies exist."

What Data Could Have Been Accessed?

While PowerSchool is still conducting a thorough investigation, initial information indicates that Personally Identifiable Information (PII) for students, parents/guardians, and staff may have been accessed. This could include:

- Names, addresses, and contact information
- Some life-safety health and grade information for current and former students
- Parent/guardian names and addresses



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At this time, there is no evidence that Social Security numbers for staff or students were accessed; however, PowerSchool and our IT team are working to confirm this. Meridian Technical High School does not retain Social Security numbers for students in the system.

What Happens Next?

PowerSchool is continuing its investigation and has assured us that they will provide detailed information on the extent of the breach. They have also stated:

"While we are unaware of and do not expect any actual or attempted misuse of personal information or any financial harm to impacted individuals as a result of this incident, PowerSchool will be providing credit monitoring to affected adults and identity protection services to affected minors in accordance with regulatory and contractual obligations."

What will happen now?

As we receive additional updates from PowerSchool, including resources for impacted individuals, we will share that information with you. Meridian Technical Charter High School is committed to protecting the data of our students, staff, and families. We will continue to communicate transparently about this incident as new information becomes available.

Thank you for your understanding and partnership as we navigate this ongoing situation.

Meridian Technical Charter High School